

Intelligent Automation

The Route to Business 4.0

DIGITALLY TRANSFORM YOUR BUSINESS

Easy implementations deliver immediate results that increase Competitiveness, Growth and Profitability

IMPROVED OPERATIONAL EFFICIENCY

Reduction of Total Cost of Ownership (TCO)
Best Practices Implementation

OPTIMIZATION AND AUTOMATION OF BUSINESS PROCESSES

Mitigate Fraud and Operational Risks
Enhanced Information Security
Seamless Integration with Back-end Systems
Systems Interoperability

COMPLIANCE

ENVIRONMENTAL SUSTAINABILITY

PEOPLE EMPOWERMENT, PROCESS ORCHESTRATION, TECHNOLOGY INTEGRATION

Targeted to all market segments, **Intelligent Automation** helps organizations to

- Streamline and enhance operations
- Deliver personalized user experiences

In the Information Age, **Intelligent Automation** unites people, processes, documents and technology in order to

- Transform information-intensive business processes
- Reduce manual work and errors
- Minimize costs
- Improve customer engagement

CHALLENGES

Increased Speed and Reduced Latency

- Reduce Time to Market
- Accurate decisions
- More context for analysis
- Increase ROI

Customer Service and Commitment

- Visibility
- Self-service
- Transparency
- Improved Retention

Information and Knowledge Accuracy

- Accurate decisions
- More context for Analysis
- Cross Selling Opportunities
- Stay compliant

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PORTUGAL
2020

UNIÃO EUROPEIA
Fundo Europeu de Desenvolvimento Regional



DOCUMÁTICA
DELIVERING INNOVATION

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Intelligent Automation Leverages Digital Transformation

PROACTIVELY SATISFY BUSINESS STAKEHOLDER'S NEEDS

Timely engagement on preferred channel

On-boarding
Information

ENHANCED CAPTURE

Dematerialized Channels for Information and Document Exchange

Automated Capture and Data Extraction

Automated Registration in Back-end Systems

Operational and External Fraud Prevention

PROCESS AUTOMATION

Automatic Validation and Approval of Business Processes

Controlled Processes for Validation and Approval of Divergences

End-To-End Monitoring with Alert Mechanisms

DOCUMENTS DIGITAL ARCHIVE

Direct access from Back-end and ERP Systems

PEOPLE EMPOWERMENT, PROCESS ORCHESTRATION, TECHNOLOGY INTEGRATION

THE SOLUTION

Integrated Platform that combines

Cognitive Capture and Transformation
Document Management
Digital Archive
Process Automation and Orchestration
Electronic Signature
Robotic Process Automation
Mobility

Digital Transformation is leveraged by

Omni Channel
Big Data
Analytics
Interoperability

EASY CAPTURE KIOSK FOR DOCUMENT DELIVERY

Designed for self-service, **Document Delivery** is aimed to Reimbursement Requests in Insurance Companies and Delivery of Contractual Documentation in Self enrollment processes in Financial, Utilities and State Agencies' Services

The use of a high-resolution webcam together with Artificial Intelligence, allows for the integration of Document Security Verification and Facial Recognition Services

Provides multiple authentication methods and the option to print proof-of-delivery receipts up to A4

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